

**Investor Complaints Data for December 2023**

S N	Receive d from	Carrie d forwar d from previo us month	Receiv ed during the month	Tot al Pe ndi ng	Res olve d*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3 month s	Pending for more than 3 month s	
1	2	3	4	5	6	7		8
1	Directly from Investors					Nil		
2	SEBI (SCORE S)							
3	Stock Exchang es							
4	Other Sources (if any)							
5	<b>Grand Total</b>							



**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6

1	April - 2023	Nil			
2	May - 2023				
3	June - 2023				
4	July - 2023				
5	August - 2023				
6	September - 2023				
7	October - 2023				
8	November - 2023				
	<b>Grand Total</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	Nil			
2	2018-19				
3	2019-20				
4	2020-21				
5	2021-22				
6	2022-23				
	<b>Grand Total</b>				

